



RECORD OF DECISION TAKEN UNDER DELEGATED POWERS OUTLINED IN THE CONSTITUTION – Part 3 Section 16

DELEGATED OFFICER DECISION TAKEN BY:
PORTFOLIO AREA:

Paul Fleming - Director Of Digital & Business Change

Digital and Customer Services

SUBJECT: Council Smartphone Replacements

1. DECISION

Further to the approval of the Capital Programme for 2019-2021 at Finance Council in February 2019, in consultation with the Executive Member for Digital and Customer Services, to approve the reallocation of £56,000 from the ICT earmarked scheme in 2019/20 to replace the element of the current Council smartphone estate which are end of life.

2. REASON FOR DECISION

In order to complete the initial roll out of Office 365 the department needs to migrate users from the current corporate email solution for mobile devices 'Blackberry' to the new Office 365 solution 'InTune'. There are currently 240 old legacy Smartphones in use in the Council that need to be replaced as they are a security risk and are not compatible with Intune. Without this investment staff would lose the ability to access email on a mobile device.

The migration to InTune provides more functionality to the end user including excel and word. This will also give the department the future capability to allow more pieces of software to be rolled out to mobile devices, therefore providing the opportunity to support more mobile working within the Council. Security will be able to be better managed on the devices, allowing the department to deploy policies to the devices and improving segregation of Council data. The previous solution was limited to 500 licences whereas the migration to Intune allows any Council member of staff to use the functionality.

The Capital costs for the replacement programme are broken down as follows;

Replacement mobile devices – 240 @ £126ea = £30,240
Internal IT staff time for roll out - £25,613

3. BACKGROUND

The Executive Member for resources previously approved for the Council to move its Email estate to Office 365. As part of the licences the Council currently have is the ability to use InTune which can be used to replace the Blackberry application, eliminating the costs of the Blackberry annual support contract. Analysis has been undertaken with existing Blackberry licence holders to establish how many council issued devices are required and whether there is scope to re-assign smartphone devices between employees should a member of staff have a compatible device but would prefer to use their personal device. Staff were offered the option of returning their Council issued device and opting to use their personal mobile phone, thus reducing the number of devices that would require purchasing. 240 staff require a replacement phone due to incompatibility, 88 staff have opted to use a personal device where 50 of these have opted to switch from Council issued to personal saving

£6,300 as there is no need to replace their incompatible device.

4. OPTIONS CONSIDERED AND REJECTED

The only option in order to retain Council emails on these devices is to replace them, even if the Council had remained on the Blackberry application then the devices would have to be replaced.

Further information is available from the report author

5. DECLARATION OF INTEREST

All Declarations of Interest of the officer with delegation and the any Member who has been consulted, and note of any dispensation granted should be recorded below:

VERSION: 1

CONTACT OFFICER:	Peter Hughes
DATE:	27/02/2020
BACKGROUND DOCUMENTS:	None

Signed:



Director : Paul Fleming, Director of Digital & Business Change

Date: 5/3/20